

MPAC: Our Assessments and Focus on Municipal Engagement

**Kathy Blake, Regional Manager, Municipal and Stakeholder
Relations**

Ontario Eastern Municipal Association

September 13, 2018



MUNICIPAL PROPERTY
ASSESSMENT CORPORATION
SOCIÉTÉ D'ÉVALUATION
FONCIÈRE DES MUNICIPALITÉS

Agenda

Property Assessment in Ontario

How we Assess Properties

Key Improvement Areas

The Road to 2020

The Municipal Experience

Enumeration Update



Ontario's Property Assessment System

There are several main components in Ontario's property assessment and taxation system. Each plays an important role:



THE MUNICIPAL PROPERTY ASSESSMENT CORPORATION

determines Current Value Assessments and classifications for all properties in Ontario.



THE PROVINCIAL GOVERNMENT

passes legislation, sets assessment policies and determines education tax rates. The Province also operates an independent assessment appeal tribunal – the Assessment Review Board.



THE ONTARIO PROPERTY TAXPAYER

Municipalities use the assessed values we provide to inform their decisions about the property taxes we all pay for important services.

MUNICIPALITIES

determine revenue requirements, set municipal tax rates and collect property taxes to pay for municipal services using the assessed value.*

These services may include:



Police and fire protection



Roads, sidewalks and public transit



Waste management



Municipal parks and recreational facilities



School boards
Education taxes are also collected for school boards.



Our Focus

RESPONSIBLE FOR ASSESSING
& CLASSIFYING MORE THAN

5 MILLION
PROPERTIES
IN ONTARIO

REPRESENTING

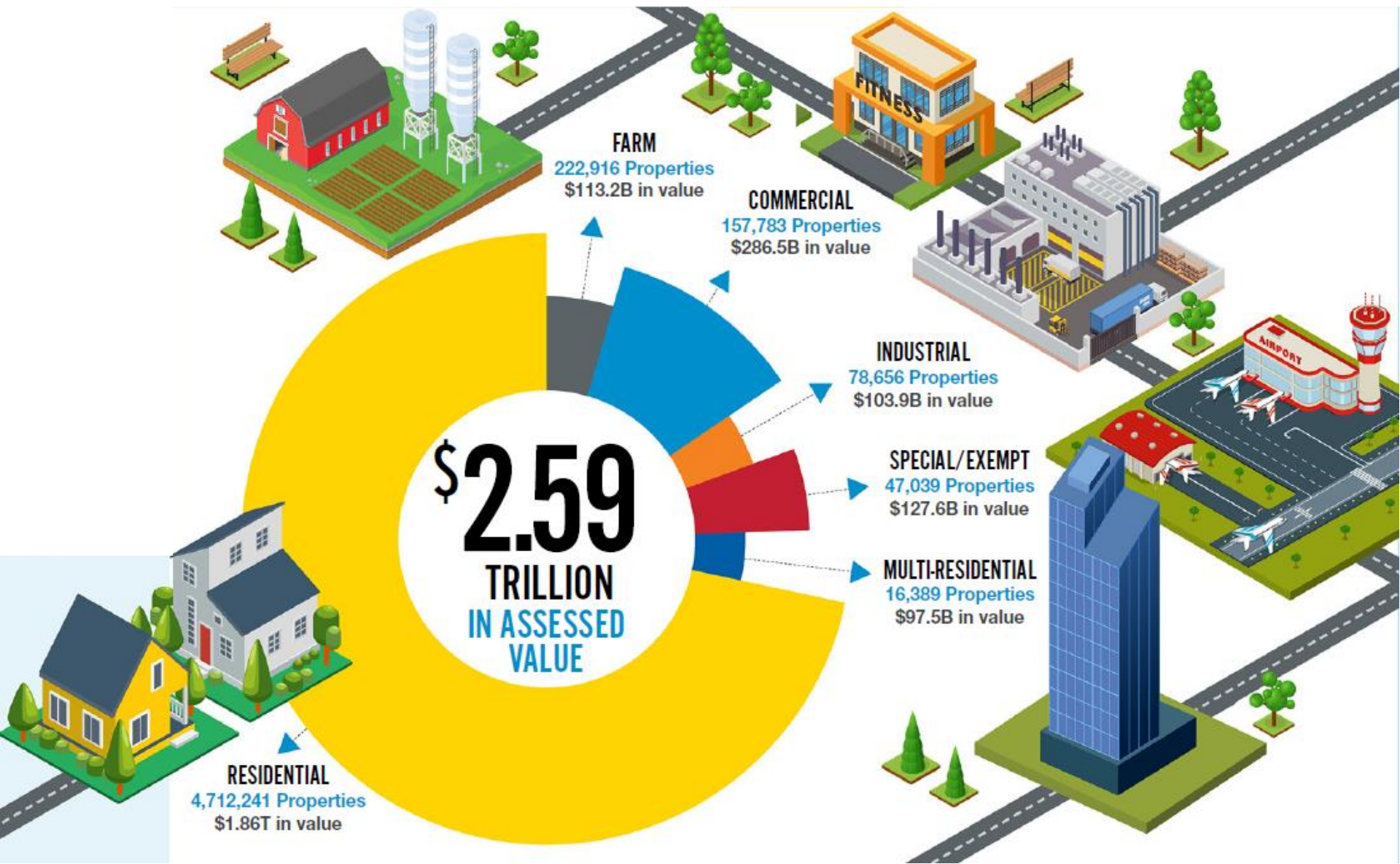
\$2.59
TRILLION
IN PROPERTY VALUE

▶ LEARN MORE AT MPAC.CA

Assessment Cycle



2017 Assessment Roll



How we Assess Properties

Determining Assessed Values

DATA COLLECTION & PREPARATION

+

MARKET ANALYSIS

+

PROPERTY VALUE REVIEW

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**CURRENT VALUE
ASSESSMENT**

3 Approaches to Value

Direct
Comparison

Cost

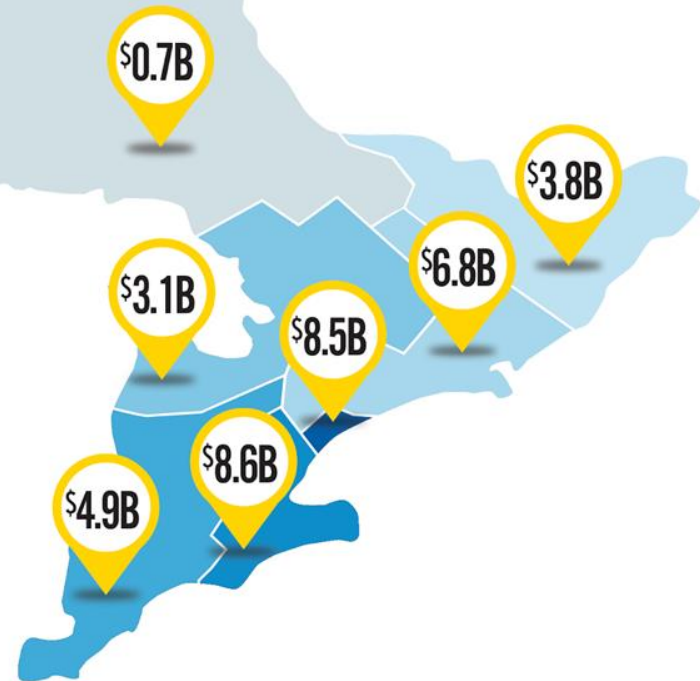
Income

NEW ASSESSMENT



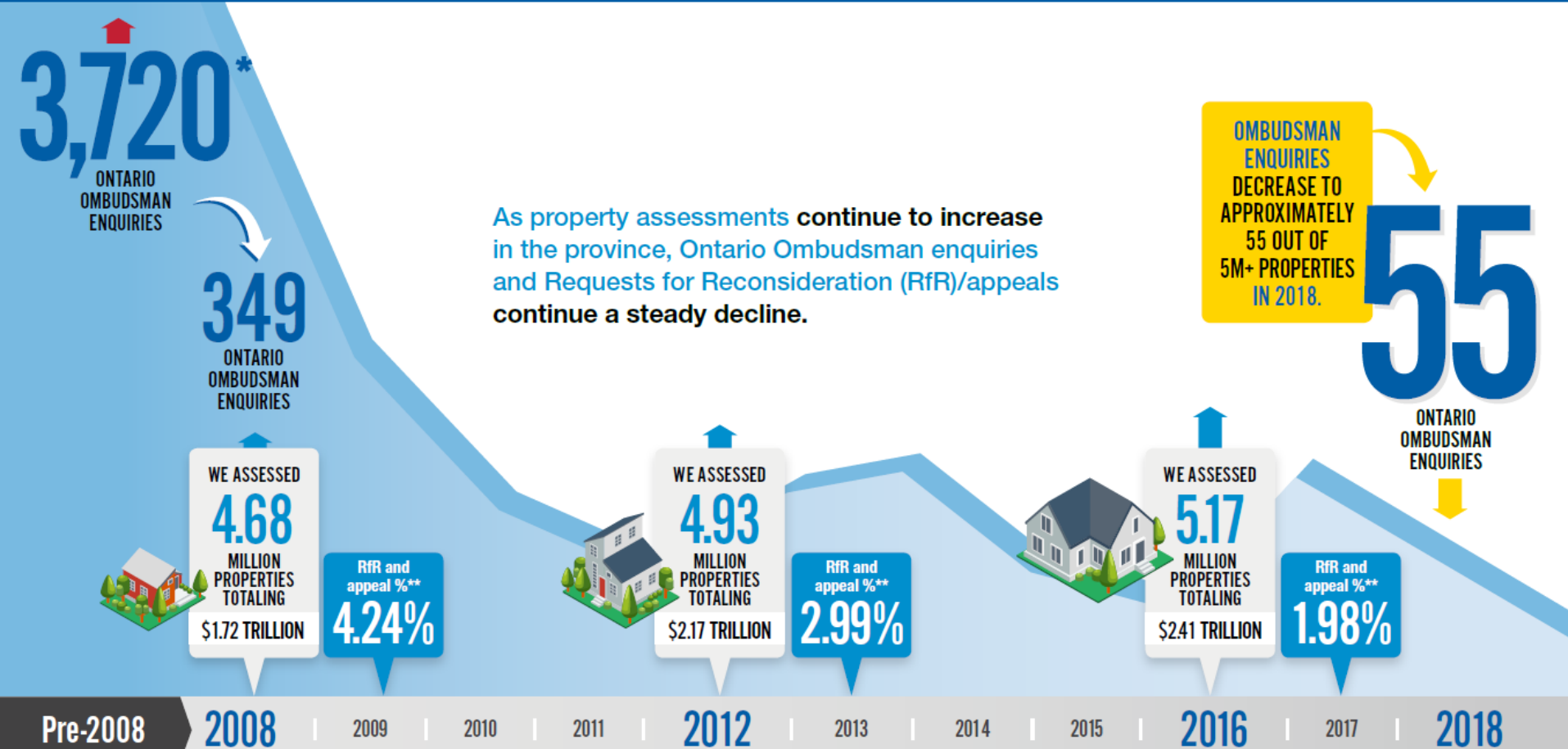
MUNICIPAL
PROPERTY
ASSESSMENT
CORPORATION

TOTAL NEW ASSESSMENT
ADDED IN 2017:
\$37.4
BILLION



Key Improvement Areas

10-YEAR PROGRESS

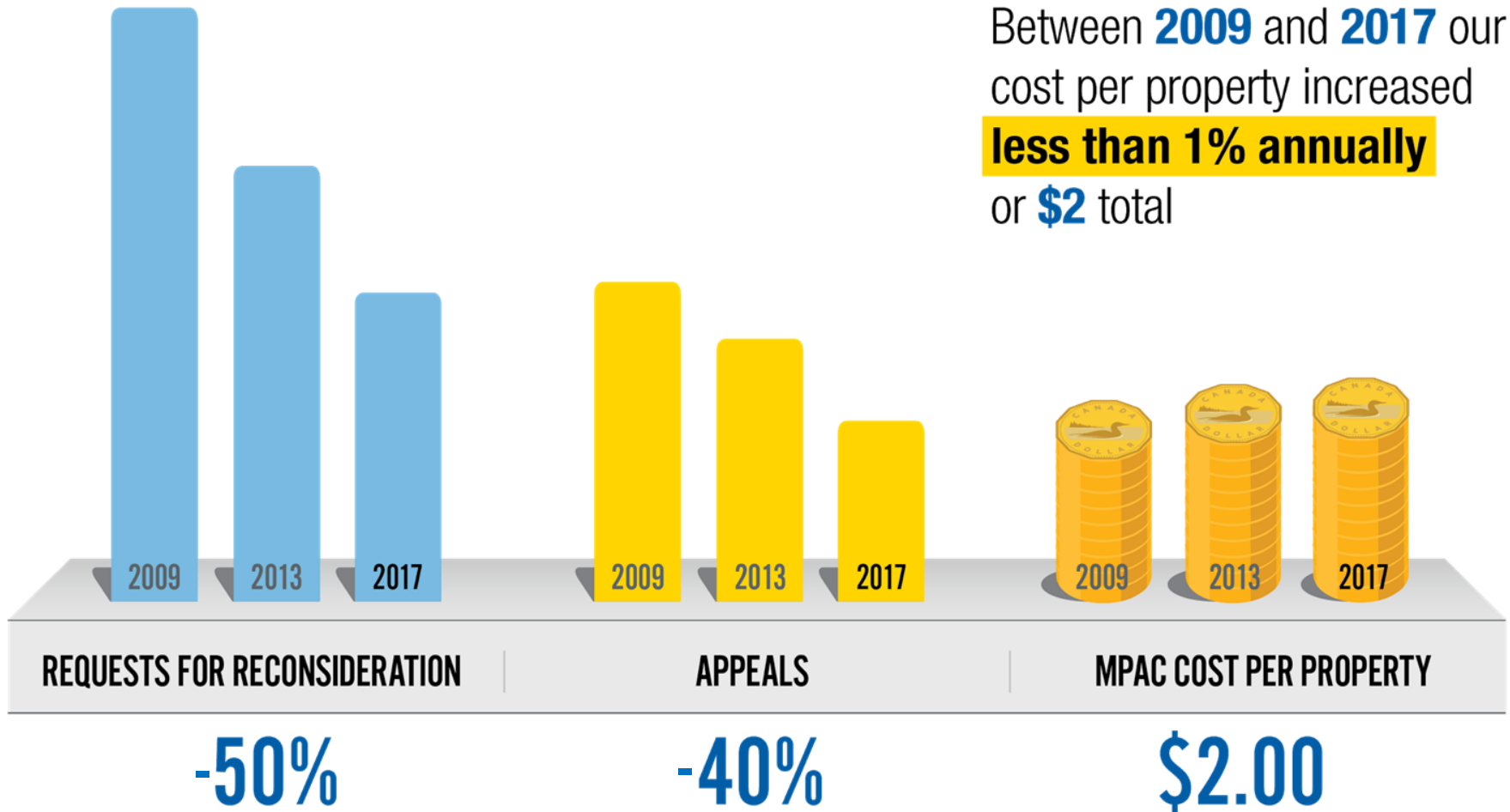


*Number of complaints received during the [Ontario Ombudsman's](#) 2006 review. ** If a property owner does not agree with their assessment, they can file a RfR with MPAC and/or an appeal with the Assessment Review Board.

IMPROVING QUALITY, MANAGING COST



MUNICIPAL
PROPERTY
ASSESSMENT
CORPORATION



About  Property.ca



MUNICIPAL
CONNECT™

WE ARE FOCUSED ON...



APPEALS



**CUSTOMER
RELATIONSHIPS**



INFORMATION

2020 Assessment Update



THE ROAD
TO 2020

PROPERTY ASSESSMENT CYCLE

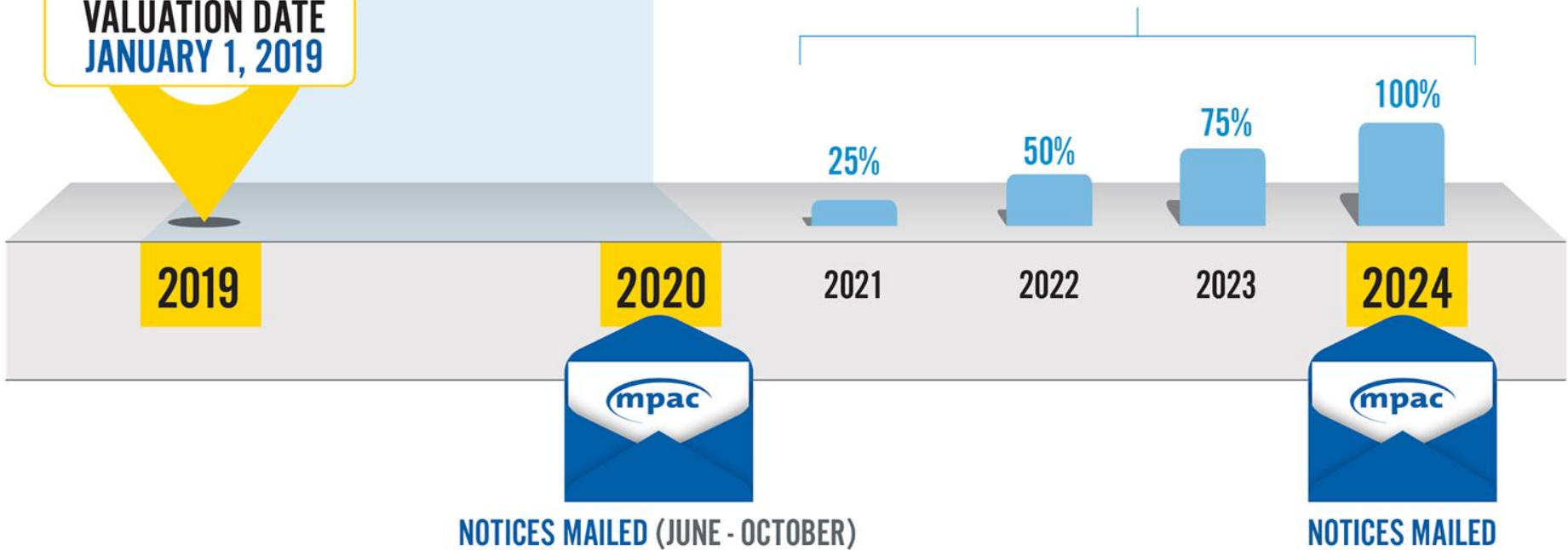


MUNICIPAL
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ASSESSMENT
CORPORATION



VALUATION DATE
JANUARY 1, 2019

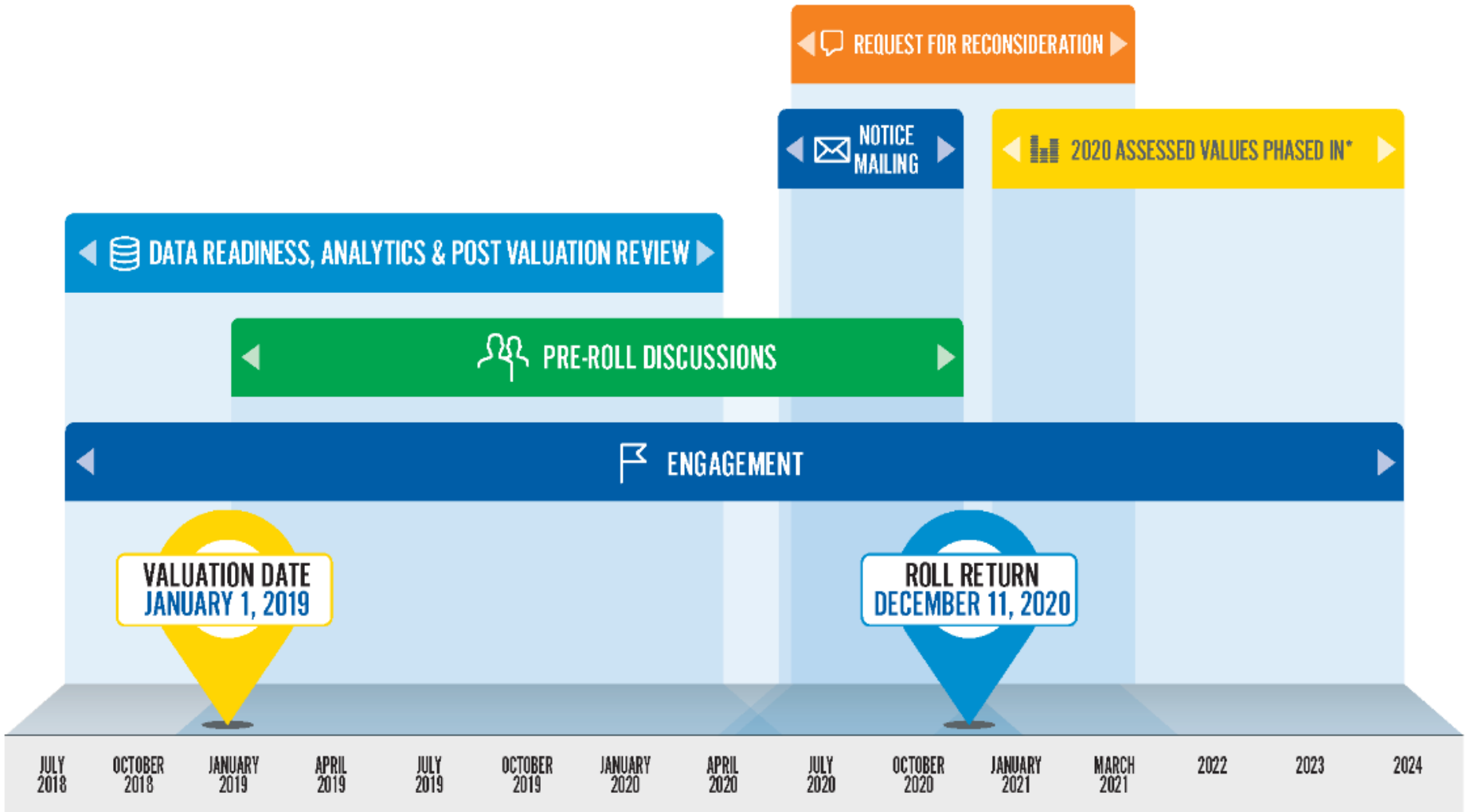
Assessment increases are **phased in equally over four years**.
Decreases are **applied immediately**.



2020 ASSESSMENT UPDATE TIMELINES



MUNICIPAL
PROPERTY
ASSESSMENT
CORPORATION



*Assessment increases are **phased in equally over four years**. Decreases are **applied immediately**.

The Municipal Experience



stakeholder

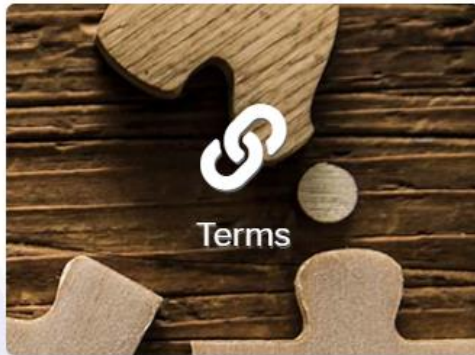
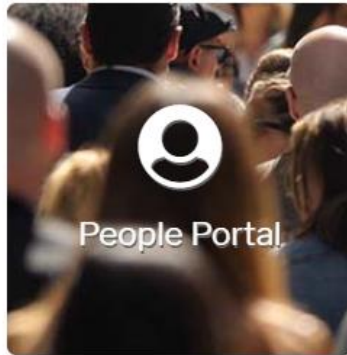
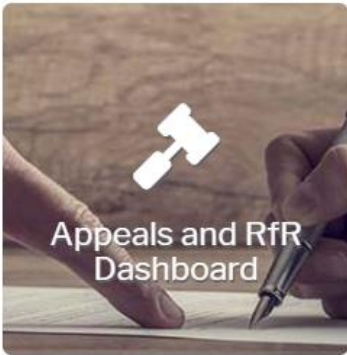
engagement



MUNICIPAL
CONNECT™



Welcome to the Municipal Connect™ Experience





SLA
Service Level
Agreement

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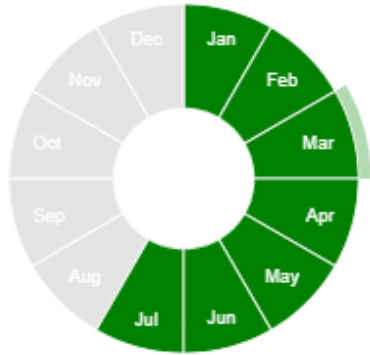
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Service Level Agreement Report

Legend: ● MPAC achieved ● MPAC not achieved ● Future reporting period - data not yet available
● Municipal dependency not met

PRAN REPORTS



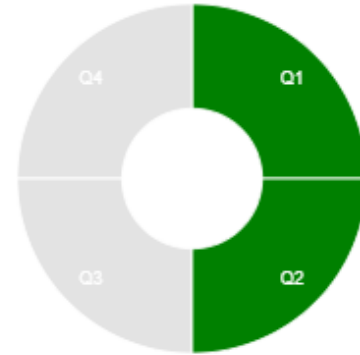
BUILDING PERMITS



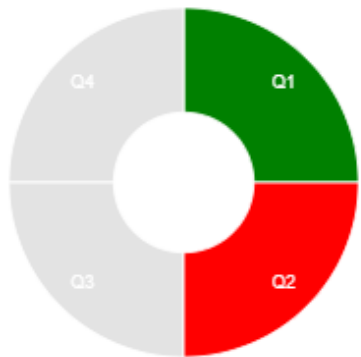
MUNICIPAL ENQUIRIES



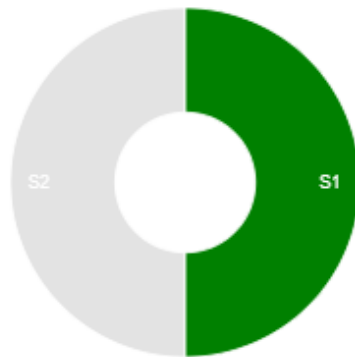
TAX APPLICATIONS



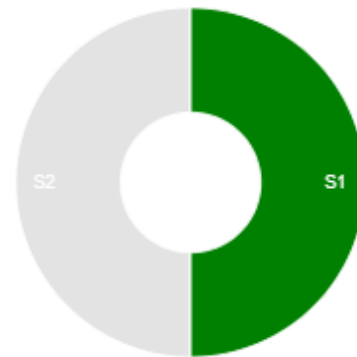
VACANT UNIT REBATE APPLICATIONS



CONDOMINIUM PLAN INFORMATION FORM



SEVERANCE/CONSOLIDATION INFORMATION FORM





SERVICE LEVEL AGREEMENT

96%

TWO-WAY

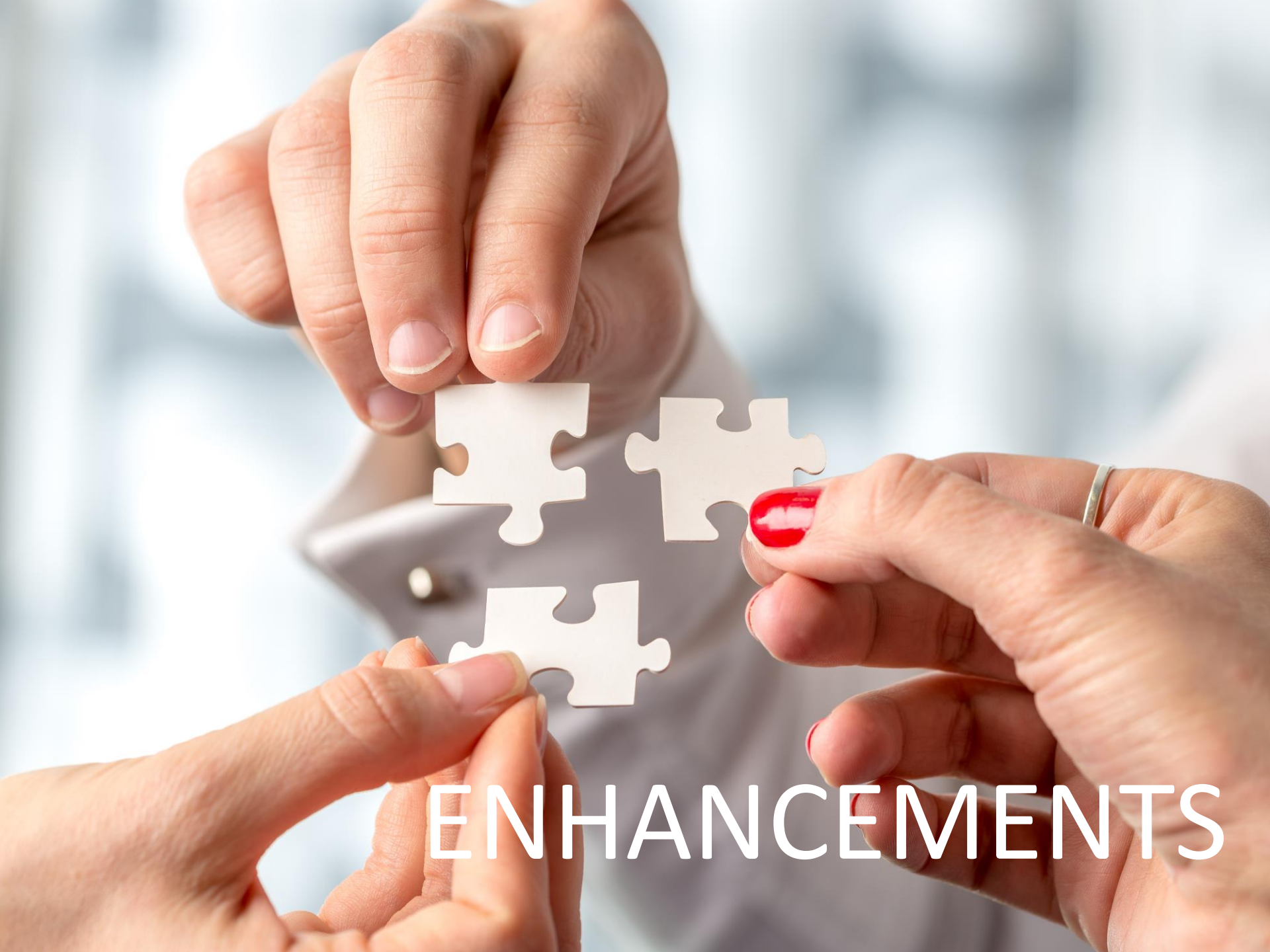


COMMUNICATION

Enumeration Update

2018 ENUMERATION





ENHANCEMENTS

Voter
LookUp.ca

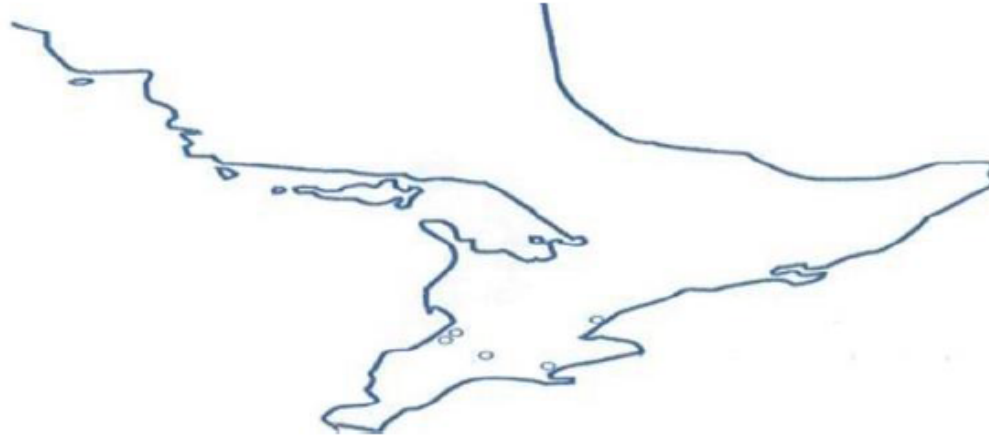
**HAVE
YOUR SAY**

CHECK YOUR STATUS



BUILDING PARTNERSHIPS, TOGETHER.

**YOU ARE INVITED TO THE
2018 MPAC EASTERN MUNICIPAL FORUM**



**Thursday, October 4th, 2018
Urbandale Arts Theatre,
North Grenville Municipal Centre
9:30 AM to 3:00 PM**

REGISTER EARLY

**The first 10 registrants will receive a FREE professional
headshot photograph!**

Registration deadline: September 20th, 2018



Questions?