

Community Safety and Well-being Planning: The Small Town Approach

ONTARIO EAST MUNICIPAL CONFERENCE 2018

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TOWN OF BANCROFT

What We Will Cover

- Why Community Safety and Well-being Planning?
- The Basic Steps in CSWB Planning
- Bancroft's Experience
- Regional Approaches to CSWB Planning

Where I'm Coming From

- Seven years in municipal government at the Town of Bancroft in several roles, including finance, planning, economic development and Clerk's department.
- Masters in Canadian and Indigenous Studies and Diploma in Municipal Administration.
- Have worked with the Town of Bancroft Policing and CSWB Committee since 2012.
- Lead staff member assigned to CSWB Planning Pilot Project from October 2014 to June 2015. Worked closely with the Ministry of Community Safety and Correctional Services on a CSWB pilot project, which went on to inform "Ontario's Community Safety and Well-Being Planning Framework: A Shared Commitment in Ontario," which was published in 2017.
- Continue to work closely with elected officials and community partners on CSWB initiatives and co-chair of the North Hastings CSWB Planning Coordinating Committee.

Why CSWB Planning?



The ideal state of a sustainable community where everyone is safe, has a sense of belonging, opportunities to participate, and where individuals and families are able to meet their needs for education, health care, food, housing, income, and social and cultural expression

H.Q., Winter 2016/17

With changes coming to the Ontario Police Services Act all municipalities will be required to adopt a CSWB plan.



A lot

Crime

Social disorder

Calls for police assistance

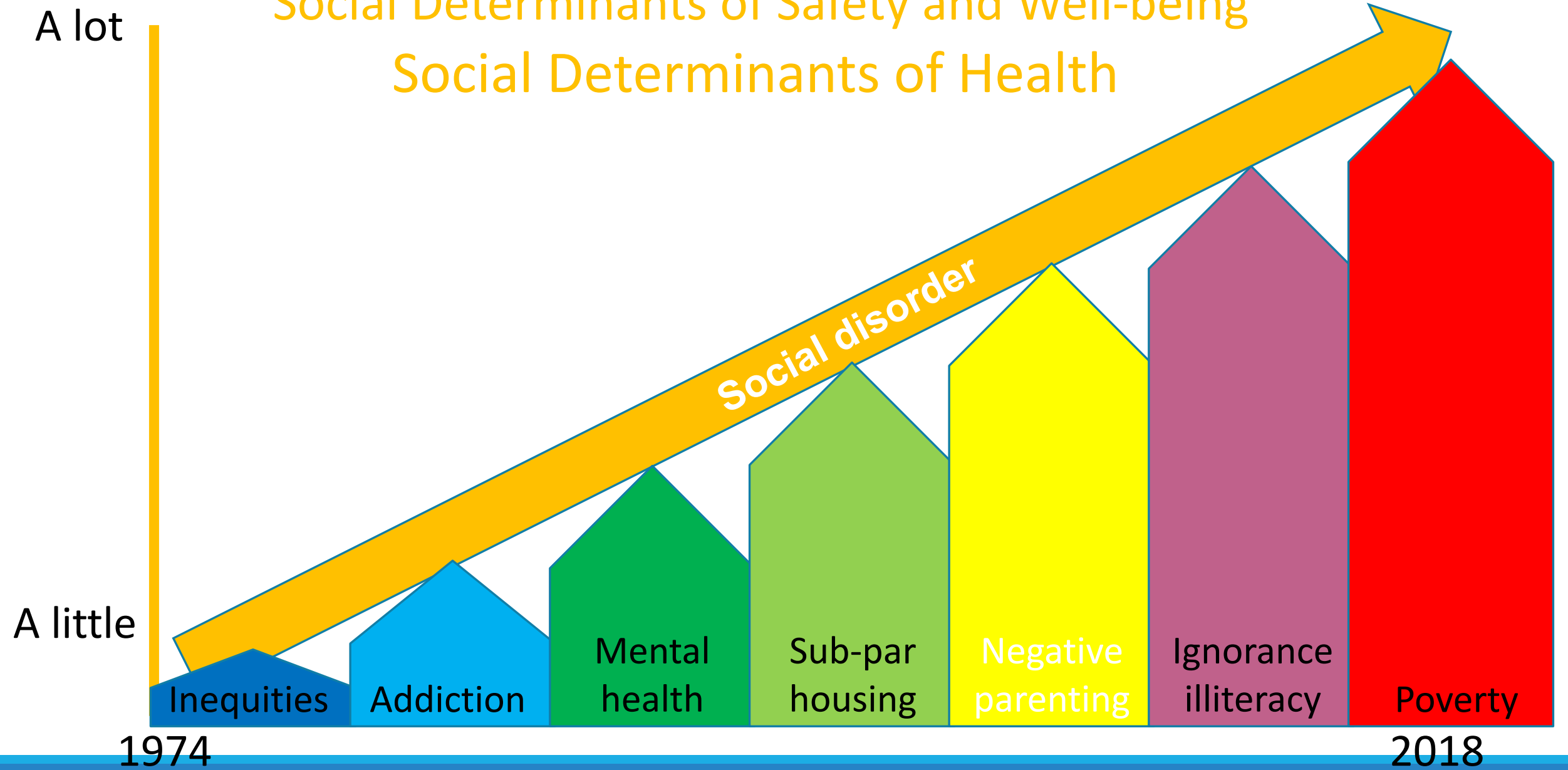
A little

1974

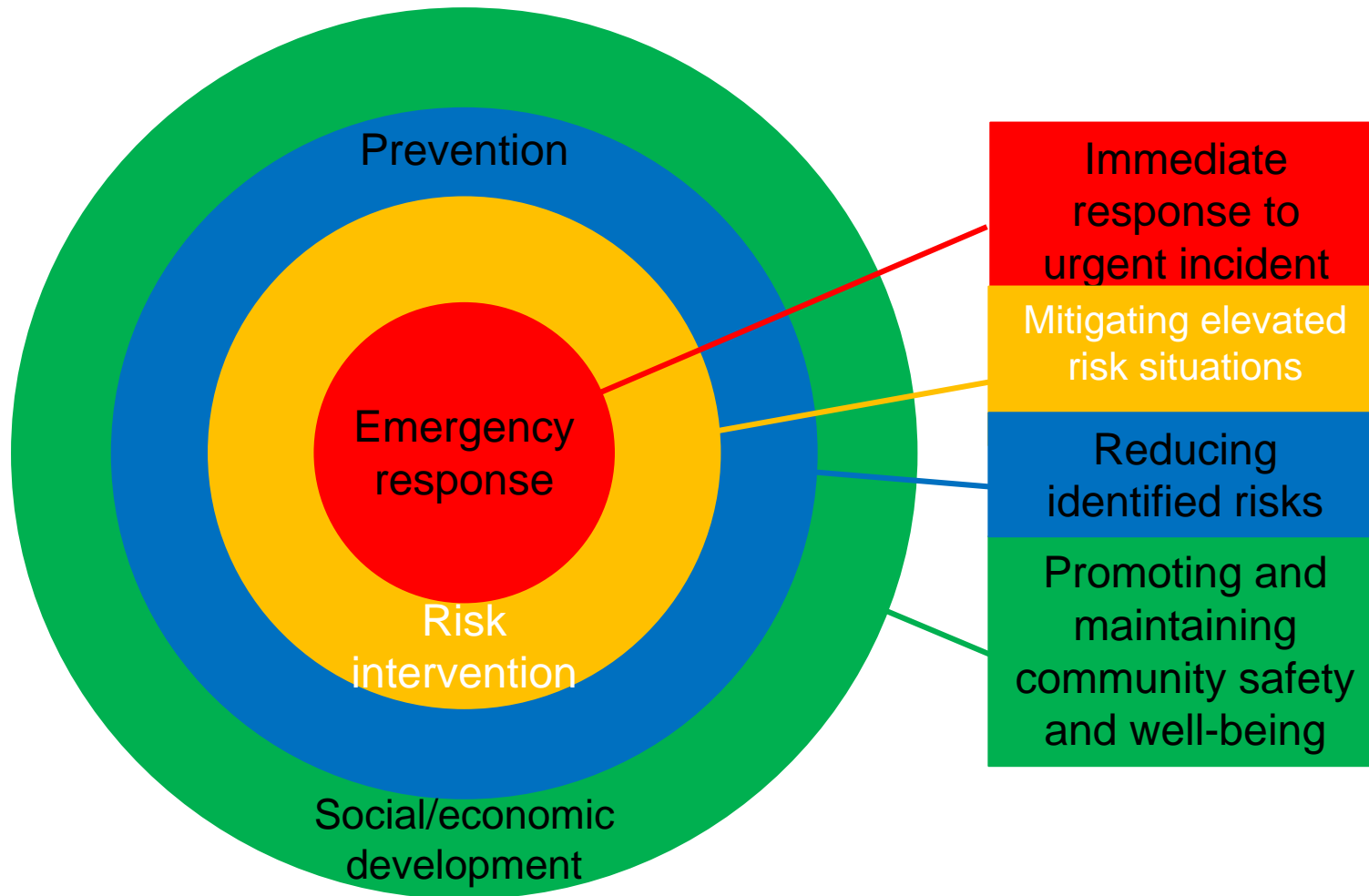
2018

Social Determinants of Safety and Well-being

Social Determinants of Health



Community Safety and Well-being



Immediate response to urgent incident

Mitigating elevated risk situations

Reducing identified risks

Promoting and maintaining community safety and well-being

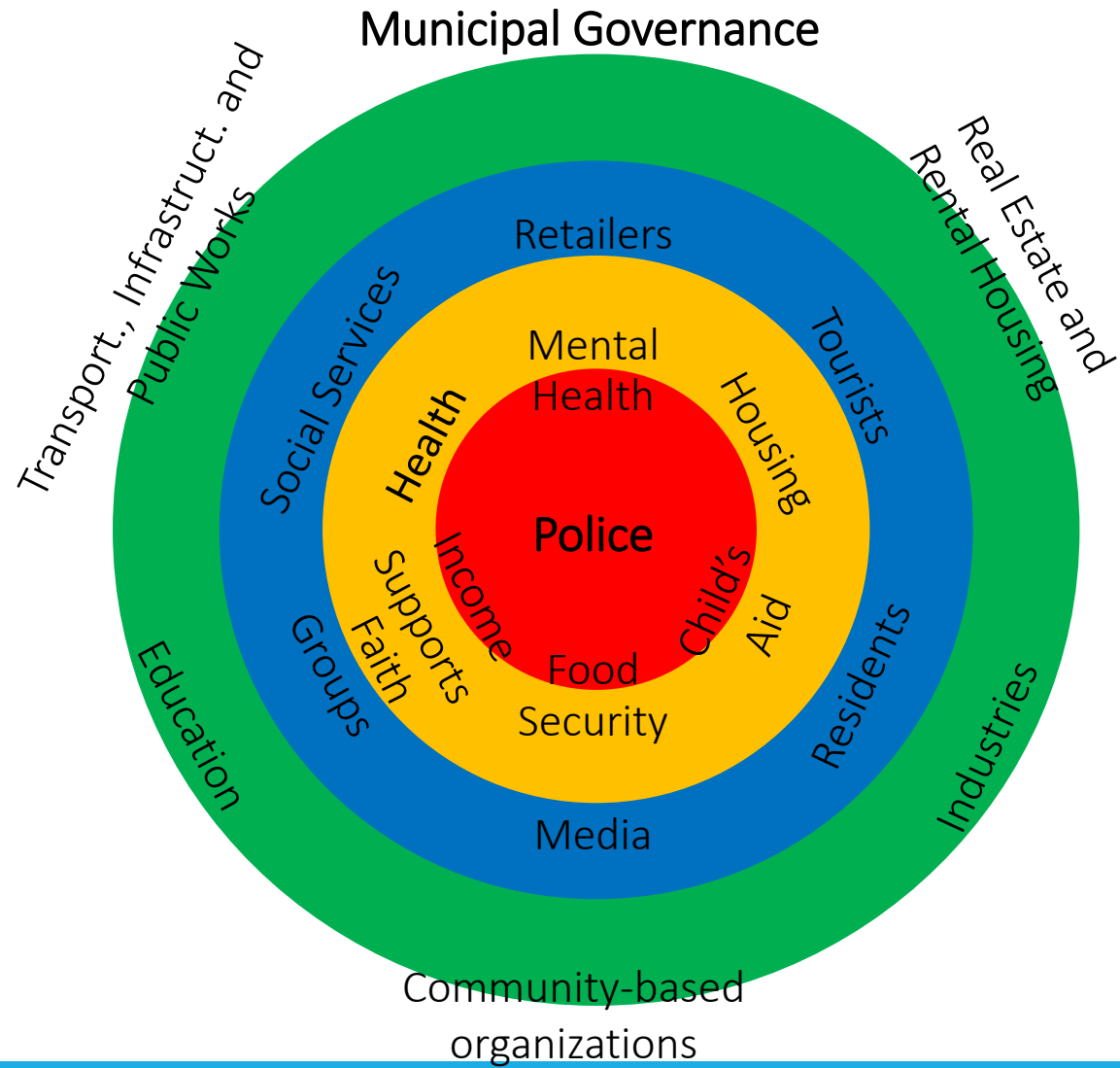
- Too many calls for service
- 65-85% non-chargeable

- Acutely elevated risk situations
- Not chronic conditions of poverty, mental health, etc.
- Reduces risk factors before they cause a 911 incident

- Preventing accidents, social disorder, and crime
- Should be done by those most directly affected by
- Community deferring to police too often!

- Social and economic development
- Long-term investments and efforts
- Whole-of-community enterprise
- Collaboration is the key

Community Safety and Well-being Planning



A Blueprint for Planning

1. Higher order directive and imperative
2. Establish an Advisory Committee
3. Public consultation
4. Plan priorities
5. Task teams
6. Compose the plan

Implement, Monitor, Evaluate, and Update



Municipal Governance

- Institutional Practices
- Resolution Of Council
- Community Partnerships
- Social Policy Lobbying
- Entrenchment In Official Plan, Zoning By-law, BIA Guidelines
- Lead Funding Applications
- Performance Monitoring And Measurement

Town of Bancroft Community Safety and Well-being Plan 2018 Renewal Resolution

WHEREAS the Town of Bancroft unanimously resolved in 2013 to treat safety and well-being for all citizens and visitors to Bancroft as a priority;

AND WHEREAS the Town of Bancroft adopted *Our Shared Commitment*, it's Community Safety and Well-being Plan by resolution on June 7, 2016,

AND WHEREAS *Our Shared Commitment* anchors all municipal safety and well-being policies, initiatives, and activities and helps guide future municipal planning,

AND WHEREAS *Our Shared Commitment* is designed to stimulate higher levels of civic engagement and pride in the creation of a more positive and cohesive community that is thriving and growing,

AND WHEREAS the Town of Bancroft needs to remain ever vigilant and responsive not only to increasing costs of policing but also trends and risks to safety and well-being for its citizens and visitors,

NOW, THEREFORE, BE IT RESOLVED THAT the Town of Bancroft does hereby renew for the citizens of the Town of Bancroft this Council's highest commitment to safety and well-being for all who choose to live, work, visit, or play in Bancroft,

AND THAT the Town of Bancroft does hereby expect all agencies, organizations, businesses and residents of Bancroft to fully engage in, and support, the enterprise of developing and sustaining safety and wellbeing for all to the fullest extent of their capabilities to do so,

AND THAT the Town of Bancroft commits to working towards the development of a regional community safety and well-being strategy, in recognition of the fact that the Bancroft Detachment of the OPP serves North Hastings as a whole, and that Bancroft is the hub of North Hastings, wherein North Hastings residents access a wide range of services,

AND THAT the Town of Bancroft does hereby adopt the 2018-2020 Logical Framework for Bancroft's Community Safety and Well-being Plan, as recommended by the Bancroft Community Safety and Well-being Committee.



*Community Safety and Well-being in Bancroft
is a top priority and is made possible only by the support and involvement of community partners.*

Bill 175, *Safer Ontario Act* (2018), mandates that:

“The council of every municipality shall prepare and, by resolution, adopt a community safety and well-being plan; and ...shall establish an advisory committee;

And the advisory committee must, at a minimum, consist of the following members:

- local health integration network
- mental and physical health
- educational services
- social services
- custodial care for children and/or youth
- member of council or municipal administration; and,
- police

Role of the Advisory Committee

The role of the Advisory Committee is to advise and inform the Co-ordinating Committee as they examine the region’s principal risk factors, vulnerable groups and protective factors needed to reduce harms and enhance safety and well-being for all in North Hastings.

The Goals Of Bancroft's Community Safety And Wellbeing Plan Are To:

Engage every citizen, business, agency and organization in making Bancroft safer and healthier for all.

Reduce the demand for emergency response and acute care.

Improve the reputation of Bancroft as a safe and healthy community in which to live, work and play.

Increase the community's sense of pride.

Measures of success for Community Safety and Well Being Planning will include standard policing statistics, but more importantly, will integrate social development data as direct indicators of the strategy's success.

Priority Risk Areas Identified

Harms Against Persons

Neighbourhood Disputes
Landlord-Tenant Disputes
Domestic Disputes
Mental Health and Addiction
Bullying

Misuse/Abuse of Addictive Substances

Alcohol Abuse
Trafficking
Possession
Violence Due To Illegal Activity

Retailer and Property Security

Shop Lifting
Fraud
Parking Lot Motor Vehicle Collisions
False Alarms
Break and Enters
Mischief

Priorities

Mental health and addictions

Vulnerable Group

Children, youth and families; persons with mental illness

Risk Factors

- Negative parenting
- Domestic violence
- Social isolation
- Stress factors

Protective Factors

- Social networks
- Family supports
- Recovery supports
- Physicians screening

Outcomes

Less stressed children, youth
Stronger social networks
Improved mental health

More physician screening
More access to treatment
Increased youth recreation

Reduce ER visits
Reduce drug related problems
Reduce family crises

Shorten ER response times
Increase access to qualified workers

Strategies

Parenting educ.
Youth mentoring
Health promotion

Link physicians and treatment
Recreation for youth

Identify addictions mental health thresholds
Multi-agency interventions

Provide advocacy for addicts
Develop Crisis Response Team

Measures

Quality of life

Physician referrals to treatment

Access to treatment

Time in ER

Affiliation rates

Enrollments

Family supports

Access to treatment

Bancroft Community Safety and Well-being Committee

WHO TO CALL ??? IN NORTH HASTINGS

Hastings County Community & Human Services | **North Hastings Children's Services**

613-332-3410 | **613-332-0179**

211-Social Services Directory Assistance 24 hr Service

- Landfill, Recycling and Hazardous Waste
- Road Maintenance, Water and Waste Water
- Municipal By-Laws, Building Permits, Property Taxes
- Visitor Information

613-332-3331 | **Town of Bancroft** | www.bancroft.ca

24 hr service | **1-888-310-1122** | **Bancroft Detachment** | **613-332-2112**

Some issues can be reported online | [Click here](http://www.opp.ca) | www.opp.ca

911 | **REMEMBER 911 IS FOR EMERGENCIES ONLY**

Implement, Monitor and Evaluate the CSWB Plan

Build Relationships
Coordinate Activities

Support Community Partners

Bancroft Area Support Team

2nd Annual Report (August 2017 - July 2018)



INTERSECTIONS

WHY INTERSECTIONS?
Intersections is an early intervention program that provides support to children and youth (ages 8-17) who are at-risk of becoming justice-involved and/or their families in order to reduce and prevent further interaction with police services and the justice system.

WHO TO IDENTIFY:
Children and youth aged 8 to 17 who exhibit the following:

- Engaging in risky behaviour or acting out?
- Substance use issues?
- Mental health illness or issues?
- Developmental disabilities?
- Missing/Runaway?

WHO IS ELIGIBLE?
Children and youth who:

- Are 8-17 years of age
- Over 12: nuisance or troubling behaviour that is not criminal
- Are suspected of having mental health, substance use and/or childhood and youth developmental issues
- Have had police contact

WHO IS NOT ELIGIBLE?
Children and youth who:

- Qualify for diversion
- Are in imminent risk of harm to self or others
- Along with their parents/caregiver(s) who are not willing to participate
- Are on probation

HOW DO I REFER?
1. Complete the referral form
2. Provide the referral form to North Hastings Children's Services through email or delivery of hardcopies as arranged between police and the Intersections Coordinator.

EMAIL: intersections@nhcs.ca | PHONE: 613-332-0179

WHAT WILL POLICE SEE?

- REDUCED CRIME
- FEWER CALLS
- EFFICIENT POLICE WORK
- EMPOWERED GUARDIANS
- COMMUNITY ENGAGEMENT
- CULTURAL CONNECTEDNESS
- IMPROVED WELL-BEING

Figure 1: An example of effect

Opioid Crisis

Hastings Perspective

Opioid Reduction/Overdose Training
Community Visioning Session
Members in your community that have been involved in the Opioid crisis

How do we reduce the harm of opioids in our community?

What harm does it help us reduce?

How do we support someone who is struggling with opioids?

JOIN US!

Thursday June 21 from 1-4:30
Hosted at North Hastings Community Trust, 238 Bridge St. West, Bancroft, Ontario

Full workshop, with breaks and tasty snacks!

Free for community members!
\$30 for Service Providers
Cheques can be made out to Community Trust

RSVP by June 15th to nhcommunitytrust@gmail.com

Nov

Resto

Le

Will

Learnin

Train

Practices

Limited Spaces Available for Youth and Adults

CONTACT SPHOENIX@NHCS.CA FOR MORE INFO

Funded by grants and the community.

Ontario **Oh Yes! IT'S FREE**

Canada **Canada**

Ontario **Ontario**

Bancroft Community Justice Fund

Regional Leadership and Cooperation

Upper Tier support and involvement is crucial. Hastings County is a strong supporter of Community Safety and Well-being Planning.

The rural reality is that detachment areas and social service provision areas often supersede political boundaries.

Police Services Act references the need to focus on a collaborative approach



In July, 2018, municipal Councils of the North Hastings municipalities of Bancroft, Carlow/Mayo, Faraday, Hastings Highlands, Limerick, Tudor and Cashel, and Wollaston unanimously passed resolutions which:

- Declare that safety and well-being in North Hastings is a priority;
- Enroll the municipalities in a collaborative initiative to develop a regional community safety and well-being plan for all of North Hastings County; and,
- Direct their respective municipal administrations, headed by clerks or chief administrative officers, to work together in developing the regional plan.

As a result, the clerks and chief administrative officers formed a North Hastings Community Safety and Well-being Planning Co-ordinating Committee that will guide and direct key tasks required to complete a regional community safety and well-being plan, including (but not limited to) planning, recruiting, co-ordinating and participating on an Advisory Committee.



Next Steps

- Determine who are the vulnerable groups, what are the risk factors and what are the protective factors?
 - Data
 - Community engagement
 - Lived experiences
 - Create a proposed regional profile and review with lived-experience information.
- Research and create plans to address the most pressing risk factors and vulnerable groups and implement protective factors.
- Finalize the regional plan.
- Present to Councils for adoption and implementation.

Challenge: Community Fatigue

Stakeholders are often excited about CSWB planning, but we must be aware of the resource constraints facing everyone and keep the momentum going!

- Develop an engagement strategy that is manageable given the resources available – you won't be able to engage every possible partner, so focus on a good variety of community organizations, agencies and individuals and look for patterns.
- Ensure ongoing opportunities are in place for information sharing and feedback on the results of activities.
- Involve community partners in the review and revision of the plan.
- Encourage community groups to take the lead on activities.

Challenge: Sustainability

Plan must be a dynamic document that can be reviewed and revised as necessary and that carries on beyond a term of council or changes in staff.

- Finalize a plan that speaks to the broad risk areas in the community and that reflects the entrenched, systemic issues that will be substantial to overcome.
- Ensure that momentum continues and that an annual plan is in place to institutionalize the activities of the CSWB.
- Engage a wide range of community partners to participate.
- Entrench a data sharing protocol.



Challenge: Funding

Municipalities and partners involved in CSWB planning are facing significant fiscal challenges.

- Successful CSWB Plans and Activities will often lead to cost reductions in other areas.
- Undertake activities in conjunction with other organizations to share costs.
- Prioritize activities that are low cost but high impact.
- Have an annual plan that allows for long term budgeting of CSWB activities and allows staff to quickly respond to grants that would fund eligible CSWB plan activities.
- Focus on the improvements to community safety and well being – the results are tangible (data based) and intangible (increased social capabilities).

DO ALL THE COMMUNITY
SAFETY PLANNING



BE PASSIONATE
ABOUT THE CAUSE



BUT WHERE IS THE



SUSTAINABLE FUNDING?

IT'S A PROCESS,
IT'S A PROCESS,
IT'S A PROCESS;
CHANGE TAKES TIME.

Developing a sustainable Community Safety and Well-being plan requires a high level of commitment. It takes time to:

- develop relationships
- acquire data
- determine priority risks
- *change our way of thinking*

Its Local, But We Can Work Together

Each plan will be unique to the community in which it is being developed and will reflect the experience and objectives of those involved in its development. But we can share:

- Information Sharing Protocols
- Common sources of data for CSWB planning
- Programming, activities and educational materials
- Sample municipal resolutions
- Best practices





Special Thanks To:

The Town of Bancroft, Dr. Hugh C. Russell, Pat Pilgrim and the North Hastings CSWB Coordinating Committee

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